Haiti Outreach Guest House Information

Our Haiti Outreach Guest House, or *Kay Visite* (pronounced *ki vezetay* as we call it in Haiti), was established in 2008 to offer our Haiti Outreach travelers a comfortable refuge near our working base. It has 8 rooms, with each room having the capacity for up to 3 guests. Each room has its own bathroom, toilet and shower.

**Facility:**
- Rooms and Commons areas are open to travelers staying at the guest house. Roof, Office, Storage Room, Battery Room and Kitchen are off limits.
- Kay Visite is a non-smoking facility, including the outdoor courtyard. If you must smoke, do so away from the courtyard and please do not leave cigarette butts around.
- Fire extinguishers and first aid kits are available at the guest house.

**Security:**
- Each room has one key. Travelers are advised to always lock their door with the key from outside the door (dead bolt only, do NOT lock the door knob lock from the inside) when they leave the room.
- Property manager holds a master set of keys. The guards, Neil Van Dine (Country Director), and the Trip Leader have access to the master set of keys.
- Lost Key policy - a traveler losing a key will pay for its replacement.
- Security Gates close at 10pm. If a guest needs to be out after 10pm, arrange with the Trip Leader so that the gate the guards are aware or other arrangements are made.
- In case of an Emergency, all guests are asked to regroup at or near the Kay Visite.
- Windows are secured and screened. In case of fire, exit through the front or back door in the dining room/living space or through the kitchen.

**Evening Routine:**
- We request that common area lights are out and no loud noise after 10pm.
- It’s good to let the Trip Leader or a fellow guest know before going to your room for the night, just so the leader doesn’t think the guest is out somewhere.
- Evening activities may include a presentation or guest speaker from our staff or the community, a time to debrief with fellow travelers and socialize, etc.

**General:**
- Room Description - Rooms are all the same size and vary from two to four beds. Each has its own private bathroom with shower.
- Rooms will be assigned upon arrival. Guests may arrange to room with a certain individual.

**Communication:**
- Internet access is available in Guest House.
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- Phone - There is a phone at the HO Office for emergency communications. International cell phones do work in Haiti and you will be charged international rates. Remember, the beauty of being in Haiti is being able to “unplug”. Check with your cell phone provider regarding the rates per minute for calls, texts and internet prior to coming to Haiti.
- Communicate with the Trip Leader if there are places you want to go, concerns, medical issues or emergencies, etc.

Energy

- Our offices and guest house rarely suffer electricity outrages as we are “off the grid” due to our solar panels, but we must work to conserve. Please be mindful to turn off fans and lights when not in the room. Hats not hairdryers, as hairdryers consume a lot of electricity. Don’t leave anything plugged in when leaving your room.

Water Usage

- As we are in a country with limited clean water access, please be mindful of your water use.
- We have our own clean water well that provides all the water for the guest house and our headquarters building.
- Warm water might not always be available. We have a black hot water tank heated by the sun, so it is hottest in the late afternoon. Once the hottest water is gone, the water will essentially be ground temperature, so please use it sparingly so others have a chance.
- We have a septic tank and drain field - so again, please minimize water usage. Please take “navy” showers: get wet, turn the water off and soap up, then turn it on to rinse, and then off as soon as possible.
- The water is completely potable, so you can drink it from your sinks and brush your teeth etc.
- Please report any running or broken toilets or faucets to the Trip Leader right away.

Conduct

- Leaving the Premises - Check in with Trip Leader when leaving the group. Buddy system is advised.
- No Giveaways - Haiti Outreach is adamant about not giving money, food, clothing or other items to children and people in the community. While small amounts of money or gifts may seem harmless by our U.S. standards, it sets a poor precedent and habit in the community.
- People allowed in Kay Visite – Only Haiti Outreach travelers, Haiti Outreach employees, authorized guest speakers and community groups, or other guests staying at the guest house besides your group are allowed inside the designated property areas and Kay Visite unless approved by the Trip Leader or Country Director. No neighborhood kids or community members besides these are permitted in the guest house. If there is a question about this, please ask the Trip Leader.

Eating and Drinking, Alcohol and Illegal Drugs

- Guests may bring their own food into the guest house, but keep it enclosed as ants will find it easily.
- Water inside Kay Visite is from our closed well system and is safe for drinking.
- Alcohol is not allowed inside Kay Visite or on Haiti Outreach property.
- Illegal drugs are not allowed.